

Garden Organics Drop-off Voucher

Frequently Asked Questions

Q. How long is the trial period?

The trial will run from 1 October to 31 December, 2025.

Q. What can residents drop off with a garden waste drop-off voucher?

Garden waste includes all garden organic material – such as grass clippings, tree branches and weeds. Soil, food organics, non-organic garden waste (such as hoses or pots) and general waste or hard waste are all not accepted with the Garden Waste Vouchers.

Q. When can residents drop off garden waste?

- 1 October and 31 December 2025
- Monday – Friday (both RRCs), within the Resource Recovery Centre open hours
- Edinburgh North RRC will be open for weekend drop-off during regular weekend hours.

Q: How long does the voucher last for?

Residents will only be able to drop off garden waste within 2 weeks (14 days) after ordering a voucher. Vouchers will expire two weeks following the date of issue.

Q. Where can residents drop off garden waste with the voucher?

Garden waste can be taken to:

- Pooraka Resource Recovery Centre (weekdays only)
- Edinburgh North Resource Recovery Centre (weekends and weekdays)

Q. How do residents book a garden waste voucher?

Residents can only book a Garden Waste Voucher by calling NAWMA on 8259 2100. A valid rateable address within City of Salisbury must be provided when booking. No online booking system will be available.

Q. Why can't a resident book a voucher after 17 December?

The three (3) month trial period will end on 31 December. As vouchers are valid for two (2) weeks, the last day residents can book a voucher will be 17 December and they can drop off their green waste up until 31 December.

Q. Why is the voucher only available to City of Salisbury residents?

This trial has been funded by the City of Salisbury for City of Salisbury residents.

Q. Can a resident drop off garden waste in a ute or vehicle without a trailer?

Yes, as long as the volume of garden waste does not exceed that of a 6x4 caged trailer.

Q. If a resident does not have access to a trailer, can they hire one?

There is no trailer hire for garden waste available through NAWMA.